



CSI Automated Request Engine

Compliant user provisioning - Also available as SaaS



CSI Automated Request Engine (CSI ARE) keeps your SAP environment compliant. It enables user provisioning with workflow for access requests, policy analysis, approvals and access fulfillment in the SAP system.

The automation of the access request is a pure timesaver and will keep the SAP system compliant with preventive checks on SoD conflicts and access to critical functionality.

CSI ARE process and logs all user role requests. By checking multiple layers of SAP authorizations, CSI ARE evaluates the access requests and ensures that new SoD conflicts or unwanted access to critical functionality does not occur.

The request is done via a web interface or integrated with a ticketing or Identity Management system. The appropriate owners are informed and can process the request via workflow, with integrated email functionality.

A check on the SoD conflicts and access to critical functionality is integrated. Only approved requests are handled automatically in the SAP system.

The application can be adjusted to the companies' maturity level; from a change request repository with an information flow (so key users are informed when critical access is granted), to a full compliancy check with SoD and/or critical access, workflow approval and information flow.

The workflow can be activated in parallel or sequential flow.

Efficient (ROI):

- Efficiency in assigning and determining appropriate access.
- Greater efficiency and savings in resource time documenting user access reviews.
- Automation of security processes.

Effective:

- Time and resource saved by automation access provisioning.
- Reduction in risk exposure, as well as business disruption through stronger control enforcement.
- Logging of change requests for audit trail.
- Information flow informs all the key users.
- Approval is possible via web interface, email or the application itself.

Tuned for Business Readiness:

- Integration with ticketing systems, SAP workflow, Identity Management systems, etc.
- Fully adjustable workflow and information flow.
- Accessible via a web interface.

CSI Automated Request Engine, in short:

- Fully automated SAP user access provisioning with configurable workflow and emailing functionality.
- Preventive checks on SoD conflicts and access to critical functionality, with regards to the access request.
- Process integration with ticketing systems, SAP workflow and Identity Access Management systems.



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