

CSI Mass User Maintenance (CSI MUM) makes user maintenance in SAP systems more efficient and effective. CSI MUM has all the functionalities to speed up the user management process.

## Main functionalities of CSI Mass User Maintenance

- (Mass) creation of SAP user IDs, with automatically generated passwords and emails for new users.
- Password resets for existing SAP user IDs, including secure emails to user with the new credentials.
- Synchronizing users, assignments and updates.
- (Mass) deletion of SAP user IDs.
- (Mass) locking and unlocking of SAP users.
- (Mass) role deletion.
- Role/Profile synchronizations can be handled efficiently.
- Quick view functionality to check in which SAP tables changes need to be made.
- Integration with MS Office.

## Implementation

CSI Mass User Maintenance can be licensed either **seperately**, or as **part of** CSI Role Build & Manage. CSI MUM's functionality, with compliant user provisioning and SoD checks with approval workflow, is also available in CSI Automated Request Engine.





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